

# **VBCS150 Troubleshooting Guide**

### No image on monitor

- Verify camera cable connection at monitor.
- Verify camera is connected to camera cable.
- Connect camera directly to monitor if possible.
- Connect known good camera/cable to monitor.
- Connect known good camera to existing cable.
- Connect known good cable between monitor and existing camera.

### Flickering or rolling Image

- Switch to secondary camera input on monitor.
  - o If image is stable, replace monitor.
- Check for 12V+ to monitor.
- Connect known good camera/cable to monitor.
  - o If image is stable, check camera/cable.
  - o If image still flickers/rolls replace monitor.

#### No Sound

- Verify monitor supports audio feature.
- Verify volume is turned up on monitor.
- Verify Audio Trigger is connected on monitor's harness where applicable.
- Verify camera cable connection at monitor.
- Verify camera is connected to camera cable.
- Connect camera directly to monitor if possible.
- Connect known good camera/cable to monitor.
- Connect known good camera to existing cable.
- Connect known good cable between monitor and existing camera.

## **Reverse Image**

- Locate metal screw cap on rear of camera (it should be installed in one of two recessed ½" threaded holes) by repositioning the cap to the opposite location will trigger the magnetic switch and reverse the image.
- On some VOYAGER Monitor models there are provisions for reversing the image. Please refer to the monitor manual for location and instructions.